



LEADERSHIP ASSESSMENT &
DEVELOPMENT SERVICES

Keeping up-to-date with MLQ Leadership Services

Our policy ... and opportunities we provide

Given the many enhancements over the last three years, MLQ Leadership Services provides two main avenues by which Accredited Network Members can keep up-to-date and be effective in representing and using these Gold Bar Standard assessments, reports, and systems:

- Undertaking a Network Update Package (approx. 1½ hours: nominal charges apply): see sperate flyer.
- Repeating a workshop and receiving a new set of materials, all at significant discount: register your interest.

Network Members accredited before 2003 especially need to take advantage of these opportunities given the enormous changes and enhancements implemented since then. Watch the Newsletter '360° Feedback' for continuing updates.

MLQ Leadership Services does not charge on-going annual licence fees for its Accredited Network ... but we do expect Members to read our Newsletter and keep up to date with us through various opportunities (see Maintaining Accreditation Status with MLQ Pty Ltd flyer). Required re-accreditation applies after three years of inactivity.

For enquiries about your status with us contact: The MLQ Office. Ph: 61 3 9819 3689 Email: info@mlq.com.au

MLQ Leadership Services – then and now!

Having completed the MLQ Update Session, I was struck by how much MLQ Leadership Services has evolved with increasing sophistication at every level and informed by a greater depth of research. Not only have the facilitation and coaching sessions vastly improved, the whole process from the ground up with MLQ PL has radically changed.

It was important for me to have a fuller understanding of the electronic revolution that has had such a 'transformational influence' on how we all use MLQ Services instruments.

The handouts make my original training material seem quite antiquated. The coaching training and manual are particularly useful providing me with the most up-to-date information on leadership and generic coaching.

I now feel much more confident using the new MLQ360 and have just experienced some very constructive and rewarding professional development.

Thanks to the MLQ team!

by Paul Martin Psychologist,
Priority Human Services.
Long term Accredited MLQ Network Member
paulmartin@indigohouse.com.au

A workshop evaluation – without the Hawthorne Effect!

Extracts from a report* prepared by Brian Clarke, Director, IDP Asia-Pacific Pty Ltd

The experience, qualifications and facilitation skills of Ray Elliott are a highlight of MLQ training. Ray has such a comprehensive level of knowledge about leadership theory and its application, especially MLQ/FRLM, that he is able to discuss and demonstrate all conceivable scenarios.

As a talented facilitator, Ray Elliott continuously checked with participants on their comfort levels with content and direction, and moved appropriately among segments within each workshop as opportunities presented.

Balance in course delivery:

From a record of workshop focus made at 15-minute intervals during the MLQ Facilitation Course workshop, it was noted that the balance was:

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| • Focus on facilitator delivery (largely one-way) | 28% of workshop time |
| • Focus on discussions involving all (facilitator and participants) | 24% of workshop time |
| • Focus on participant activity (simulations, personal work). | 48% of workshop time |

This seemed to be an entirely appropriate balance.

Materials Supplied:

The materials supplied for workshops are comprehensive and complete – bound reference copies, manuals, report examples, copies of overheads, worksheets, etc. Participant access was ensured to all materials by providing complete personal sets.

Integration with Internet:

The integration of workshop and Internet data management tools eMLQ and eTOS has been a very positive innovation. Participants welcomed the flexible means of completing the Accreditation Competency Tests on-line.

** MLQ staff secretly arranged for this workshop evaluation report by Brian - a well recognised and very experienced trainer.*

Brian Clarke
Director, IDP Asia-Pacific Pty Ltd

